

# ZIMBO WORLD IMMIGRATION AGENCY


 **ZIMBO WORLD IMMIGRATION**

**Registration Number: 2025/241994/07**

**Tax Number: 9703652199**

 **1141 Burnett Street, Hatfield, Pretoria, 0083**

 **Email: zimboworldimmigration@gmail.com**

 **Contact: +27 76 023 3323**

 **Website: *Under Construction***

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## CLIENT AGREEMENT & NON-DISCLOSURE FORM

*(Ban Upliftment & Overstay Regularization Services)*

**This Agreement is made between Zimbo World Immigration (“the Company”) and the undersigned client (“the Client”) for the provision of immigration services, specifically for ban upliftment and/or overstay regularization.**

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### 1. Client Personal Details

- **Full Name:** \_\_\_\_\_
  - **Passport Number:** \_\_\_\_\_
  - **Nationality:** \_\_\_\_\_
  - **Phone Number:** \_\_\_\_\_
  - **Email Address:** \_\_\_\_\_
  - **Residential Address:** \_\_\_\_\_
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## 2. Service Requested

- ☐ Ban Upliftment
- ☐ Overstay Regularization
- ☐ Both

- Reason for Appeal/Assistance:

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## 3. Payment Terms

- The total fee for Ban Upliftment is R5000.
- A 50% deposit (R2500) is required upon signing this form to initiate the process.
- The balance (R2500) is payable once the process is completed.
- Cash and EFT payments are accepted.

### Bank Details:

- Bank Name: FNB / RMB
- Account Name: Zimbo World Immigration
- Account Number: 63151078045
- Branch Code: 210835
- SWIFT Code: FIRNZAJJ
- Reference: Client's Initials + Passport Number

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#### **4. Refund & Cancellation Policy**

- **If the appeal is unsuccessful, the client will be refunded 50% of the deposit paid.**
  - **Should the client change their mind after deposit payment, the deposit is non-refundable.**
  - **Zimbo World Immigration does not take on cases that are unlikely to succeed.**
  - **Refunds apply only when results are not achieved, not when the client withdraws.**
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#### **5. Confidentiality & Non-Disclosure Clause**

**Zimbo World Immigration commits to full confidentiality. The client's documents or personal information will not be disclosed or shared with third parties unless required by:**

- **Legal authorities**
  - **Assigned lawyers**
  - **South African Department of Home Affairs or relevant embassies**  
**This includes ban pages, passport information, and appeal letters.**
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#### **6. Document Submission Requirements**

**Please attach the following scanned documents with this form (*in color or black & white*):**

- **Valid Passport Copy**
- **Ban Page Copy**
- **Page before the Ban Page**
- **Proof of Address**

**All documents must be emailed to: [zimboworldimmigration@gmail.com](mailto:zimboworldimmigration@gmail.com)**

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## **7. Legal Advisory**

- **Zimbo World Immigration works with certified lawyers where necessary.**
- **Legal fees are only required if a lawyer is involved in a case.**
- **The processing period may vary depending on the case: from 1 day to a few weeks/months.**
- **Clients will be updated regularly.**

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## **8. Declaration**

**I, the undersigned, confirm that:**

- **The information provided is correct.**
- **I understand and agree to the terms of service and payment.**
- **I commit to paying the 50% deposit and the remaining balance after successful appeal.**
- **I agree to submit all required documents and cooperate fully.**

**Client Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Zimbo Immigration Consultant Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_